



**Note of the meeting of the Somer Valley Forum
held on Thursday, 19th February, 2015
in Midsomer Norton Town Hall - The Island, Midsomer Norton BA3 3HQ**

INFORMAL SESSION, 6PM

Name	Organisation Represented
Terry Taylor (TT)	Norton Radstock Regeneration (Chair)
Pete Barter (PB)	Midsomer Norton Community Association
Mike Bolwell (MB)	Avon and Somerset Constabulary
Ed Bramall (EB)	Regional Manager – Neighbourhoods, Curo
Dave Dixon (DD)	Stronger Communities Manager, B&NES
Maureen Ince (MI)	Resident
Jeremy Ince (JI)	Resident
Cllr Paul Myers (PM)	B&NES
Lynda Robertson (LR)	Midsomer Norton Society (Vice Chair)
Cllr Richard Robertson (RR)	Midsomer Norton Town Council
Cllr Anne-Marie Sas (AMS)	Radstock Town Council
Alison Wells (AW)	Community Projects Officer, B&NES

DD introduced the Police and Communities Together (PACT) process. He welcomed Constable Mike Bolwell, the Beat Manager for Peasedown St John and Paulton, who gave the following update:-

- Crime trends – only one dwelling burglary in the area; no distraction burglaries; four non-dwelling burglaries.
- In terms of road safety, 140 cars were pulled in the previous day as part of an educational exercise. Most were related to the use of mobile phones while driving, not wearing a seatbelt, incorrect use of child seats, headlights out etc.
- On 20th February, a new Community Speedwatch will start in Frome Road, Radstock. There are now 18 Speedwatch locations in the area. This is welcomed as Police resources are dwindling.
- There was an incident of cannabis being grown in Radstock but this has been dealt with.

MB reminded those present of the importance of reporting crime, even if it is minor anti-social behaviour such as door-knocking.

Questions and Answer Session

Q: *Has there been a reduction in the number of PCSOs in Midsomer Norton as they seem less visible? Submitted in advance by Cllr Barry Macrae, B&NES*

A: MB said the Midsomer Norton beat has been temporarily affected as one member of staff is off on long term sick leave and another is elsewhere at the present time. Sometimes a particular area needs more attention so there needs to be some flexibility. If Midsomer Norton was experiencing high levels of anti-social behaviour for example, support could be drawn in from another area.

Q: *What is the Police's view on the 20mph zones – are they causing problems? Maureen Ince, Resident*

A: MB said in terms of 20mph signs, those with a red background are enforceable and those with green advisory. It can be difficult for motorists to do 20mph in some areas unless they are narrow, have speed humps etc. If people are visible with a speed-gun, it tends to slow the traffic down.

Q: *There is a 20mph limit in Charlton Road but should this only apply to Westfield as Midsomer Norton opted not to have 20mph zones when consulted. Was a mistake made in terms of location, or was a Cabinet decision overturned? Cllr Paul Myers, B&NES*

A: DD said he would ask Highways and report back **(Action DD)**

Q: *Residents are concerned about parking on junctions with no restrictions and requesting more double yellow lines. What is the advice? Cllr Paul Myers, B&NES*

A: MB said the Police get daily complaints about this and will leaflet households occasionally. If they see poor parking and can identify the owner of the vehicle, they will follow up.

The informal session closed at 6.40pm

Formal Meeting, 7pm

Present:

Name	Organisation Represented	Status
Terry Taylor (TT)	Norton Radstock Regeneration (Chair)	Voting Member
Cllr Simon Allen (SA)	B&NES	Voting Member
Cons. Mike Bolwell (MB)	Avon and Somerset Police (left at 7.30pm)	Public Services
Richard Baldwin (RB)	Divisional Director, B&NES	Public Services
Pete Barter (PB)	Midsomer Norton Community Association	Voting Member
Ed Bramall (EB)	Regional Manager – Neighbourhoods, Curo	Public Services
Cllr John Bull (JB)	B&NES	Voting Member

Dom Chambers (DC)	Somer Valley FM	Voting Member
Tracey Cox (TC)	Chief Officer, CCG	Public Services
Dave Dixon (DD)	Stronger Communities Manager, B&NES	Public Services
Nicola Duke (ND)	Clerk - Radstock Town Council	Voting Member
Cllr Michael Evans (ME)	B&NES	Voting Member
Cllr Mike Hedges (MH)	Chair, Farrington Parish Council	Voting Member
Cllr Bob Hitchens (BH)	High Littleton Parish Council (part)	Voting Member
Jenny Hillman (JH)	Midsomer Norton Forum	Observer
Maureen Ince (MI)	Resident	Observer
Jeremy Ince (JI)	Resident	Observer
Cate Le Grice-Mack (CLGM)	Norton Radstock Regeneration	Voting Member
Cllr Ian McLennan (IMc)	Farrington Gurney Parish Council	Voting Member
Mike MacCallam (MMc)	Senior Commissioning Manager, CCG	Public Services
Cllr Barry Macrae (BMc)	B&NES	Voting Member
Tamsin May (TM)	B&NES Clinical Commissioning Group	Public Services
Cllr Paul Myers (PM)	B&NES	Voting Member
Brian Perrett (BP)	Radstock Residents' Association	Voting Member
Lynda Robertson (LR)	Midsomer Norton Society (Vice Chair)	Voting Member
Cllr Richard Robertson (RR)	Midsomer Norton Town Council	Voting Member
Philippa Rudge (PR)	DHI	Observer
Cllr Anne-Marie Sas (AMS)	Radstock Town Council	Voting Member
Shirley Steel (SS)	Somerset and Dorset Railway Heritage Trust	Voting Member
Cllr Bryan Wallbridge (BW)	Westfield Parish Council	Voting Member
Alison Wells (AW)	Community Projects Officer, B&NES	Public Services

Apologies:

Name	Organisation Represented	Status
Cllr Paul Crossley	B&NES	Public Services
Cllr Doug Deacon	B&NES	Voting Member
Peter Duppa-Miller	Avon Local Councils' Association	Observer
Cllr Liz Hardman	B&NES	Voting Member
Cllr Nathan Hartley	B&NES	Voting Member
Cllr Eleanor Jackson	B&NES	Voting Member
Amanda Leon	Radstock Action Group	Voting Member
Cllr Jane Lewis	Midsomer Norton Town Council	Voting Member
Heidi Limbert	Children's Centre Service Manager, B&NES	Public Services
Cllr Lesley Mansell	Radstock Town Council (Vice Chair)	Voting Member
	Midsomer Norton Chamber of Commerce	Voting Member
Andrew Pate	Strategic Director, B&NES	Public Services
Nick Turner	Radstock Museum	Voting Member

1. Welcome and Safety Announcement

1.1 The Chair welcomed those present and a safety briefing was given.

2. Introductions and Apologies

2.1 All introduced themselves. Apologies as above.

3. Minutes of the Last Meeting - November 2014

3.1 These were proposed by CLGM; seconded by TT and agreed as a true record by majority.

4. Matters Arising

4.1 BMc asked whether the CCG had actioned 6.32 ie using 'Somer Valley' to refer to this area. TC said she has taken this suggestion back and there have been no objections. It has yet to be implemented formally.

5. Brief Update from Public Services

5.1 DD said that there are representatives from the Police; Curo; Council and Clinical Commissioning Group present. Curo does not have an update for this meeting; the Police will say a few words and there will be a workshop with the CCG later in the Agenda. Those present are welcome to ask strategic questions of these organisations but individual/local questions should be posed at the informal session before the main meeting.

5.2 MB gave the same Police update as in the informal session above.

5.3 BMc asked whether the 20mph limit and PCSO questions had been dealt with in the informal session. It was confirmed that they had.

6. 'Your Care, Your Way': Let's Plan Community Services Together

6.1 DD introduced Mike MacCallam, Senior Commissioning Manager for the Council and Clinical Commissioning Group. MMc thanked the Forum for this opportunity to engage with them on the start of their community planning.

6.2 He said 'Your Care Your Way' relates to health care services received outside of hospital. This includes the social care that helps to keep people living in their own homes for as long as possible.

6.3 The aim of the exercise is to help the CCG to plan services over the next 5 – 7 years that reflect the needs of the local community. It is not about re-commissioning or re-tendering services but reviewing them. The wheel on slide 4 of the presentation helps to explain the range of services people receive at home, or in a local care setting.

6.4 The CCG has already been informed by local people that they want to be able to 'tell their story once'. So the sharing of information and use of technology is an important part of the review.

6.5 A large part of B&NES is rural and there are areas of social deprivation. How can people best access the health care services they need in these circumstances?

6.6 The Somer Valley has an ageing population and low unemployment but there is above average economically inactive, which could indicate retirement. 55% of people claiming job seekers allowance have a mental or behavioural disorder.

6.7 The review will be undertaken in four stages. This is stage 1 and will run until April 2017.

Questions and Answers

6.8 AMS said the law has changed so there is a need to provide for carers and the cared for equally. The CCG makes provision for older people but in Radstock there are high numbers of infants/young people – what is being done for them? MMc said this is a ‘cradle to grave’ review.

6.9 BMc said the information is useful but there needs to be direct comparisons. TC said in respect of child obesity two figures are available – one is the national statistic, the other is by Local Authority. They use these. SA said the Joint Strategic Needs Assessment (JSNA) is available on the Council’s website and it is possible to compare statistics for the Somer Valley with national figures and with other parts of B&NES.

6.10 JB asked how long this consultation will take - the problems have been outlined but not the next steps. MMc said there will be four phases – this one is about gathering information and engagement with local people to obtain their views/experiences. They will be mapping groups that can feed in, such as the Connecting Communities Forums and other network groups. At the end of stage one the challenge will be how to shape what the CCG has been told and how radical changes need to be.

6.11 MI asked what is happening to the Royal National Hospital for Rheumatic Diseases (RNHRD)? TC said the CCG wants to provide more services to local communities. There is currently a pilot programme in place around diabetes – if this goes well, it will be the model for other services. The acquisition of the RNHRD is around stability and continuity of service. The aspiration is to make more services available in local communities. MI said that some specialist services cannot be delivered in this way. TC agreed.

6.12 LR said she understands the stages but asked how changes will be financed. TC said it is a challenge and providers will increasingly be expected to deliver efficiencies. The assumption is that if the right care is available in the right place, then it will help with savings.

6.13 CLGM said there is room for education about health. Lack of knowledge around the most appropriate solutions to colds, weight gain, etc puts pressure on health care services. TC said society is over reliant on health care services and there is a need for local people to take more responsibility and ownership of the cause of some of their problems. One of the elements of the diabetes pilot is to improve self care.

6.14 TT asked whether the CCG will have any influence on the Local Authority to build more over 60s accommodation. MMc said there is a review of Health and Social Care, so it’s not just about the role of the CCG. There is a good track record of joint working with the Council but the key is how we engage with other partners and organisations on the issues.

6.15 SA said Placemaking is the key document in which to make these comments. The Council is planning for it and speaking with GPs regarding housing needs. The more groups like this that feed into Placemaking, the better.

6.16 JH said dementia is a big issue. She asked how stakeholders that are losing their faculties can engage in exercises like this? TC said dementia is one of the CCG's key priorities and a national priority. There is a team at the RUH with dedicated staff and support workers. The Red Cross will also be piloting a project funded by Land Rover to put people in contact with activities and this is due to start in Midsomer Norton soon. AMS said Radstock Town Council has just voted for Radstock to be a Dementia Friendly Town and would like to be put in touch with the Red Cross.

6.17 SA said it is about making local communities friendlier to people with dementia and ensuring that shop workers etc get training to learn more about it. There are also books and resources relating to dementia in local libraries.

6.18 TC introduced the workshop session which would be based around case studies. She asked the meeting to break into groups. Each would consider one study and what works well in terms of the services currently available and the key things that might make a difference.

Cllr Bob Hitchens, High Littleton Parish Council, left the meeting at this point.

6.19 All groups provided feedback. This was recorded and will be sent out by the CCG at a later date but a précis will be sent out with the minutes as a separate document.

6.20 MMc said maximising the role of volunteers, transport information and sign-posting were all common themes from the Forums to date.

6.21 MMc asked everyone involved with the Forum to help promote the consultation – leaflets were distributed. Also, to let the CCG about groups in their area that they should be visiting.

7. Action Planning

7.1 DD said there are currently three Forums (Chew Valley; Keynsham and Somer Valley). There will soon be a fourth for Bathavon and options for a mechanism for Bath are being discussed. One of the key roles for these Forums is how to influence public service plans. Two papers relating to this were circulated with the papers (i) a list of topics and consultations that have either been brought forward by public services for the Forums to engage with, or have been suggested by Forum members and (ii) options on the best way to approach action planning to help identify priorities for the Forum area.

7.2 All Forum members are asked to consider these and feedback (i) any agenda items they would like to see included, not already covered and (ii) their views on the best approach to take on action planning.

7.3 All the Forums are considering similar papers and the responses will be discussed by the Chairs, Vice Chairs and Sponsors of the Forums at a joint meeting at the end of March.

7.4 BMc said this needs to be two way, with the issues that matter to local people coming forward. DD said the Agenda Plan is draft and is simply an outline of what public services

have coming up. We welcome feedback but this will need to be e-mailed as the Forum will not meet again until the Summer to allow for the election to take place and new administrations to settle in.

7.5 JB said he missed the last meeting but was at one where a request was made to discuss Tourism. He would like this on the Agenda Plan.

7.6 TT thanked everyone for attending and the Midsomer Norton Community Trust for organising the meeting, refreshments and audio visual arrangements.

8. Future Agenda Items

8.1 This was discussed as part of Agenda Item 7.

9. Dates of Future Meetings

9.1 It was explained that there would be no Forum meetings in the Pre-election Period. They will reconvene in Summer 2015.